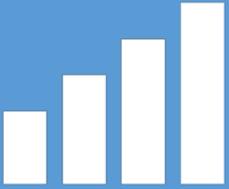


**lucemio<sup>SM</sup>**   
Outsourcing Solutions

**As** a general manager you're pulled in many directions, but Lucemio can make life easier.



You likely don't have the benefit of highly specialized departments to provide you with the insights that you need to run a more efficient business. But, you're still required to put together reports for your own use and for corporate reporting all without the benefit of professional analysts. All of this distracts you from your primary objectives of delighting customers, managing your employees and driving sales. Lucemio can strengthen your capabilities, while also making your life a lot easier.

Here are just a few ways we can help you to manage things:

- Optimize staffing levels and reduce costs
- Track employee productivity
- Inventory forecasting
- Track customer service quality and cycle time
- Asset maintenance
- And, many more analytics...

# BPO

# Benefits & Process



# Key Benefits

## Improved Outcomes

Our BPO helps you to easily **resolve blind spots** within your business processes by **increasing visibility** in key business areas.

## Competitive Advantage

The ability to **flex your resources up or down** **augments your cost structure** while ensuring you **receive actionable analytics and reports**.

## Improved ROI

Our BPO leverages global talent managed from the United States to **assure you quality, compelling economics and improved ROI**.

# Core Process

## Build

We'll **agree on the frequency and deadlines for the deliverables to be transferred to us** and outline the requirements for each of those deliverables.

## Access

We'll work with you to **ensure that we have secure access to the datasets** that we need to be able to perform our manual analysis on your behalf.

## Retrieve

Once completed you'll **retrieve your deliverables** from your own system or our secured storage Cloud **and sign-off** on those deliverables.

**Help your entire team to outperform**  
with our customized BPO solutions.



# Are you ready to outperform?



**Email Us**  
consultations@lucemio.com



Click above to request  
**Free Consultation**



**Call Us**  
1-844-LUCEMIO

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